



Onstream, the new shared services corporation created for Tasmania's water industry, began operations on 1 July 2009.

Headquartered in Launceston, with offices in Hobart and in the north-west, the organisation offers a range of services to existing and future clients in the areas of IT, payroll, human resources, governance and communications.

---

### **Knowledge Management Consultant (Re-advertised)**

The Knowledge Management Consultant is responsible for facilitating the adoption of contemporary knowledge management practices for Onstream and the Regional Tasmanian Water & Sewerage Corporations.

Responsibilities include:

- Assist with the development of a Knowledge Management Strategy.
- Establish and implement a Knowledge Management Framework, including standard processes, procedures and guidelines.
- Facilitate the continued deployment of the Electronic Document Management System to support contemporary information and knowledge management functionality.
- Facilitate the ongoing development of websites, including internet, intranet and extranet sites.
- Provide a consultancy service to external clients.
- Co-ordinate the delivery of training in relevant systems and tools associated with information and knowledge management.

Key requirements:

- Appropriate qualifications in Knowledge Management or 3 years proven experience in information management in a commercial environment.
- Demonstrated experience in Electronic Document Management System at an administrator level.
- Proven experience in maintaining successful client relationships.
- Proven high level communications skills and demonstrated ability to influence at all levels.
- Current drivers licence.
- Demonstrated ability to work in a team environment.

---

For enquiries and a position description, please contact Sue McMahon on 1300 808 366 or email [recruiting@onstream.com.au](mailto:recruiting@onstream.com.au).

Applications close at 5pm on Friday 5 March 2010 and should be marked Personal & Confidential and addressed to:

Executive Manager, Human Resources  
Onstream  
PO Box 188  
Launceston TAS 7250  
Or email to: [recruiting@onstream.com.au](mailto:recruiting@onstream.com.au)

[www.onstream.com.au](http://www.onstream.com.au)